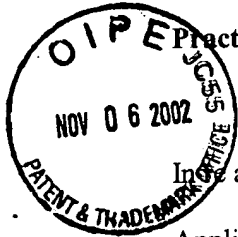


COPY

PATENT



Practitioner's Docket No. BVOC013

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: John E. Fitzpatrick et al.

Application No.: 09/802,394

Filed: March 9, 2001

For: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR TRANSFERRING
UNREGISTERED CALLERS TO A REGISTRATION PROCESS

Group No.: 2641

Examiner: Unassigned

Commissioner for Patents
Washington, D.C. 20231

ATTENTION: Director, Group 2641

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REQUEST FOR WITHDRAWAL AS ATTORNEY (37 C.F.R. § 10.40(c)) Technology Center 2600
REQUEST FOR PERMISSION TO WITHDRAW

1. I, an agent signing below, respectfully request permission to withdraw from all further responsibility in this case, in accordance with 37 C.F.R. § 1.36.

LAST KNOWN ADDRESS OF CLIENT

2. The last known mailing address of the assignee of the entire interest is:

BeVocal, Inc.
685 Clyde Avenue
Mountain View, California 94043-2213

Attn: Megan Carroll

CERTIFICATION UNDER 37 C.F.R. §§ 1.8(a) and 1.10*
(When using Express Mail, the Express Mail label number is *mandatory*;
Express Mail certification is optional.)

I hereby certify that, on the date shown below, this correspondence is being:

MAILING

X deposited with the United States Postal Service in an envelope addressed to the Commissioner for Patents, Washington D.C. 20231

37 C.F.R. § 1.8(a)

X with sufficient postage as first class mail.

37 C.F.R. § 1.10*

G as "Express Mail Post Office to Addressee"

Mailing Label No. _____ (mandatory)

TRANSMISSION

G facsimile transmitted to the Patent and Trademark Office, (703) _____

Erica L. Farlow
Signature

Date: 11/1/2002

Erica L. Farlow

(type or print name of person certifying)

* Only the date of filing (' 1.6) will be the date used in a patent term adjustment calculation, although the date on any certificate of mailing or transmission under ' 1.8 continues to be taken into account in determining timeliness. See ' 1.703(f). Consider "Express Mail Post Office to Addressee" (' 1.10) or facsimile transmission (' 1.6(d)) for the reply to be accorded the earliest possible filing date for patent term adjustment calculations.



BASIS FOR WITHDRAWAL REQUEST

3. The basis for the request for withdrawal is 37 C.F.R. 10.40(c) § (1).

Explanation (including brief description of exhibits, if any):

The client has failed to pay multiple bills rendered by the practitioner for an unreasonable period of time (i.e. greater than four (4) months) after multiple attempts to collect payment. See, for example, Exhibit A which includes a bill rendered July 11, 2002 including a past due amount from April 2002.

ALLOWANCE OF TIME FOR CLIENT TO ACT

4. Status of this Application

A. This application has not yet received a first action.

(i) There is no outstanding term for response.

NOTIFICATION OF CLIENT

5. In accordance with 37 C.F.R. § 10.40(a), a copy of this request, including attachments, is being sent to the client.

A copy of the letter to the client is attached.

NUMBER OF COPIES OF REQUEST

6. This request is enclosed in triplicate.

7. Related Applications for Which Withdrawal is Requested

Withdrawal also is (has been) requested in the following related applications of the assignee.

<u>Application Number</u>	<u>Group</u>	<u>Status of Withdrawal request</u>
09/769,880	2641	Submitted 11/1/2002
09/769,633	2641	Submitted 11/1/2002
09/770,750	2641	Submitted 11/1/2002
09/770,057	2171	Submitted 11/1/2002
09/769,638	2173	Submitted 11/1/2002
09/769,903	2654	Submitted 11/1/2002
09/769,985	2641	Submitted 11/1/2002
09/769,639	2641	Submitted 11/1/2002
09/769,665	2641	Submitted 11/1/2002
09/802,407	2641	Submitted 11/1/2002
09/802,662	2644	Submitted 11/1/2002
09/802,347	2641	Submitted 11/1/2002
09/802,393	2641	Submitted 11/1/2002



09/802,663	2641
09/802,344	2641
09/802,435	2641
09/802,415	2641
09/853,350	2641
09/802,493	2641
09/802,496	2641
09/894,164	2641
10/005,597	2641
10/089,753	2681
09/938,916	2641
10/078,188	2641
09/982,450	2645

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Submitted 11/1/2002

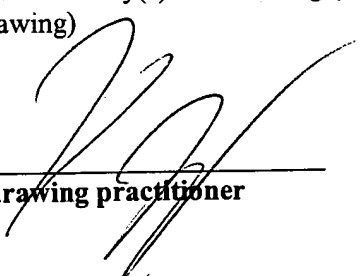
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SIGNATURES OF WITHDRAWING PRACTITIONERS

8. Signature(s) of the attorney(s) withdrawing (or signature of an authorized attorney on behalf of an attorney withdrawing)



Signature of withdrawing practitioner

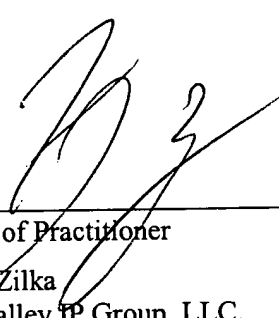
Kevin J. Zilka
Reg. No.: 41,429



Signature of withdrawing practitioner

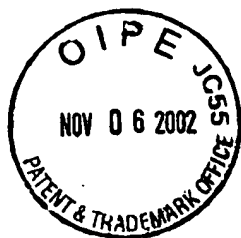
Dominic M. Kotab
Reg. No.: 42,762

Reg. No.: 41,429
Tel. No.: 408-971-2573
Customer No.: 28875



Signature of Practitioner

Kevin J. Zilka
Silicon Valley IP Group, LLC.
P.O. Box 721120
San Jose, CA 95172-1120



SILICON VALLEY IP GROUP, LLC.

P.O. BOX 721120

SAN JOSE, CALIFORNIA 95172-1120

TELEPHONE: (408) 505-5100

FACSIMILE: (408) 971-4660

July 11, 2002

Marcia Burg
BeVocal, Inc.
685 Clyde Avenue
Mountain View, CA 94043

Via email to: Marcia Burg (mburg@bevocal.com)
Ranette Fletcher (ranette@bevocal.com)

RE: Billing Statement for April and May 2002 - Revised

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Patent Services

BVOCP006

Preparation & Filing of Amendment

>9 x \$230/hr =

Government Fee

No Charge

\$42.00

BVOCP023

Preparation & Filing of Entry into US National Phase

Government Fee

\$1,000.00

\$481.50

Total	\$1,523.50
Past Due	+ \$ 438.10
Amount due	\$1,961.60

If you have any questions, please feel free to call Kevin Zilka at (408) 505-5100.

Please remit payment to: Silicon Valley IP Group
P.O. Box 721120
San Jose, California 95172-1120

SILICON VALLEY IP GROUP, LLC
303 ALMADEN BLVD., SUITE 600
SAN JOSE, CA 95110

TELEPHONE: (408) 971-2573
FACSIMILE: (408) 971-4660

November 1, 2002



Megan Carroll
BeVocal
685 Clyde Avenue
Mountain View, CA 94043

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Re: Withdrawal of Power of Attorney

Dear Megan:

Per our recent correspondence we have filed Requests for Withdrawal of Power of Attorney paperwork with the Patent and Trademark Office for the following applications:

09/769,880	2641	Submitted 11/1/2002
09/769,633	2641	Submitted 11/1/2002
09/770,750	2641	Submitted 11/1/2002
09/770,057	2171	Submitted 11/1/2002
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09/802,415	2641	Submitted 11/1/2002
09/853,350	2641	Submitted 11/1/2002
09/802,493	2641	Submitted 11/1/2002
09/802,496	2641	Submitted 11/1/2002
09/894,164	2641	Submitted 11/1/2002
10/005,597	2641	Submitted 11/1/2002
10/089,753	2681	Submitted 11/1/2002
09/938,916	2641	Submitted 11/1/2002
10/078,188	2641	Submitted 11/1/2002
09/982,450	2645	Submitted 11/1/2002

A copy of such paperwork is enclosed for your records.

If you have any questions or need further information, please do not hesitate to contact



Sincerely yours,
Silicon Valley IP Group, LLC

Kevin J. Zilka

/Elf
Enclosures

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